

Research Application No. _____

1. PI Details	
Name of the PI	
Project Title	
Institution	
Gender	

Please take a few moments to provide us with some important feedbacks about our services delivered to you in this project. This information would be used to improve our future services with QBB

A. Application process and accessibility											
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No	Criteria	10	9	8	7	6	5	4	3	2	1
1	How would you rate the ease of use of the QBB Website from a researcher's perspective?										
2	How easy was it to find the information you required?										
3	How adequate was the description of the data item in the portal?										
4	How clearly was the application process explained in the portal?										
5	How easy was the application form to be completed?										
6	How was your queries answered during the application process by the access office?										
Total											

B. Services Performances											
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No	Criteria	10	9	8	7	6	5	4	3	2	1
1	How was the waiting time between application and provision of data and samples?										
2	How was the completeness (quality) of the data received as per request?										
3	How do you evaluate the data received in terms of format?										
4	How do you assess about awareness of the availability of QBB resources within the Qatar research community?										
5	What is your assessment about the cost of data/ samples provided by QBB?										
6	How was the overall performance of QBB research office?										
Total											


Average (Avg of A+B)	
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Note: Scoring criteria (Excellent - (10 & 9), Good - (8, 7, 6), Unsatisfactory - (5, 4, 3), Poor - (2&1)

Would you use the QBB resource again? Yes No

Would you recommend QBB resource to other researchers Yes No

Please use this box to describe:

QATAR BIOBANK			 <p>قطر بيوبانك qatarbiobank for medical research للبحوث الطبية عضو في مؤسسة قطر Member of Qatar Foundation</p>
RESEARCH OFFICE			
RESEARCHER FEEDBACK FORM			
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1) Any particular aspects of the access process that excelled your expectations?

2) Any aspects of the access process/data available that you would like to see improved?